

## **Memo to Uninsured Patients**

As your orthopaedic provider, we ensure you that you will receive the best care possible. Whether you have already seen one of us in an emergency situation or if you are coming to the office as a new patient, we are dedicated to doing our best to help you.

As an uninsured individual, it is important for you to understand that you have placed your trust in us, and in return, we are placing our trust in your intention to pay for our services promptly and responsibly.

If you are a patient here in the office, all office visit fees are due and payable on the day of your visit. At your first visit, a payment of \$100 is required upon arrival and any balance due should be paid at the conclusion of your visit, or within 30 days. On each followup visit, a minimum of \$50 will be required when you check in to apply to that day's services, again with any additional balance for services rendered being due and payable when you check out. Should you not be in a position to pay the remaining balance which may include x-rays and other charges you could not anticipate, please speak with our receptionist when you check out to set up either a payment plan or make arrangements to pay the balance within 30 days of that visit.

Should you need elective surgery, we require 50% of the fee prior to the surgery being scheduled, and the balance to be paid within 30 days following the surgery. Please speak with our Surgery Scheduler to determine the total amount you will be responsible for paying.

Any variation to the above schedules needs to be discussed with one of our office receptionists or you may call our billing office, JD Matthews at (540) 678-3588 and ask to speak with Amy. Please know that your communication with us about your balance is vital to our commitment to continuing to provide you with the best medical care possible.

*Bone & Joint Specialists of Winchester, PC*